



केन्द्रीय विद्यालय संगठन (मु.)/
Kendriya Vidyalaya Sangathan (HQ)
18 संस्थागत क्षेत्र/18 Institutional Area,
शहीद जीत सिंह मार्ग/Shahed Jeet Singh Marg,
नई दिल्ली - 110016/New Delhi -110016
दूरभाष/Telephone No.: 011-26858570
Email-pensionkvshq@gmail.com

Dated - 10.03.2023

F.110230(Misc)2022-KVS(HQ)/P&I/2144

The Deputy Commissioner/Director,
Kendriya Vidyalaya Sangathan,
All Regional Offices/ZIETs*

Subject: Conduct of Nation-wide Pension Adalat to be held in the third week of March, 2023-reg.

Madam/Sir,

With reference to the Ministry of Education letter No. 17-07/2022-UT.1 (INS-5) dated 20th Feb, 2023 vide which DO letter dated 05th Jan, 2023 of Dept. of Pension & Pensioners' Welfare has been forwarded directing all the organizations to conduct a Nation-wide Pension Adalat during third week of March, 2023 for prompt resolution of pensioners' grievances, within the framework of extant policy/ guidelines.

In view of the above, all the Regional Offices/ZIETs^{read} to conduct the Pension Adalat in the third week of March, preferably on or before 24.03.2023. It is advised that in the first instance, a Notice to this effect that pension Adalat will be conducted in the third week of March, 2023, should be published in the website of Regional Offices. It should also be mentioned in the said Notice that the aggrieved pensioners may submit their grievances to the Regional Offices/ZIETs through e-mail. Thereafter, the grievances received may be examined in your office and taken up in the Pension Adalat to be organized through **Digital Technology** only in the third week of March, 2023 (SOP attached). It may be noted that only those grievances are to be taken up in the said Adalat which fall within the purview of extant Pension Policy/Rules/Guidelines etc. **The Family Pension cases and those cases pending from the last Adalat should be given Top Priority.** In case, the Grievance is to be resolved by KVS(HQ), the same should be forwarded to KVS (HQ) at email ID pensionadalatkvshq@gmail.com ^{1.2.2} by 17.03.2023 along with comments of RO.

The contents of this letter should be circulated among all the KVs under your jurisdiction and a copy of this letter should also be published on the official website of all the Regional Offices and KVs for information of pensioners under your jurisdiction. After conducting the said Adalat, the required information may be submitted to this office in the enclosed format by 29th March, 2023 through email (pensionadalatkvshq@gmail.com) only for onward submission of the consolidated information by KVS(HQ) to Dept. of Pension & Pensioners' Welfare.

Encl: As above

Yours sincerely

(Satya Naralan Gulia)

Joint Commissioner (Fin.)